



KENDAL ON HUDSON RESIDENT TRANSPORTATION INFORMATION

(Published by the Resident Transportation
Advisory Committee – Dec. 2018)

As described in your Residence and Care contract, Kendal on Hudson offers transportation for shopping, medical appointments (within a 15-mile radius) and similar activities based on a set weekday schedule, as follows:

- Tarrytown Train Station – drop off and pickup when possible
- Shopping – multiple shopping trips per week to Tarrytown, Ossining and Thornwood; occasional trips to White Plains Malls, etc.
- Phelps Hospital – regular runs each weekday for medical appointments
- Doctors' Offices – Tarrytown, Sleepy Hollow, Briarcliff Manor, Hawthorne, Mt. Kisco, Thornwood, Pleasantville, and the neighboring communities within the 15-mile radius
- Special Outings arranged by the Trips Committee – New York City, the New York metropolitan area and the Hudson River Valley – generally on Wednesdays

There are two full-time drivers providing transportation Mondays through Fridays, and an additional part-time driver on Tuesdays, Wednesdays, and Fridays. The following guidelines will assist you in utilizing these services most effectively.

Doctors' Appointments:

Residents wishing transportation to doctors' offices will sign up at the receptionist's desk in the Front Lobby. The sign-up book is marked "**Medical Appointments**" and should be filled out **at least one day prior to the appointment**. Residents should list a contact number where they can be reached, the location to which they are traveling, and the time of their doctor's appointment.

Our drivers know how long it will take to get you there on time. A driver will contact you the day before your appointment to finalize departure times from Kendal. Please be sure to arrive in the Kendal Lobby promptly. Otherwise, it may not be possible to provide the scheduled transportation. Residents will be transported to the designated location and be dropped off. When the appointment is completed, the resident should call the **Front Desk (914-922-1000)** to request a pick-up.

The receptionist will contact the driver and give the resident an estimated pick-up time and location. The resident should be somewhere where the van's arrival can be seen since the driver, by Kendal policy, cannot leave the van unattended. If this, for some reason, is not feasible, then shortly before the van is due to arrive, the resident should contact the Kendal receptionist who can ascertain from the driver an anticipated arrival time.

Shopping:

A shopping schedule for the week is posted in Spotlight, and a monthly schedule is available in the wall rack above the Trips shelf across from the Computer Room. There are weekly trips to Tarrytown, Ossining, and Thornwood for shopping at C Town, Stop & Shop and ShopRite. Where possible, the drivers try to accommodate other locations, as well. Resident compliance with the departure schedule, both leaving Kendal and returning, is vital to the effectiveness of this program. There are sign-up sheets in a book marked “**Shopping and Train Schedule**” at the Front Desk.

To ensure the most efficient operation of our transportation services and for the benefit of all users, residents are urged to show up on time for all scheduled departures, both when leaving Kendal and when returning to Kendal. They should also bring their cell phone in order to communicate with the Front Desk.

Equipment and Drivers:

We have two vans and two buses. Each bus accommodates 12 persons. Residents in wheelchairs will have their chairs brought into the van; otherwise, the space will be used to store walkers. The three Kendal drivers schedule multiple shopping trips per week.

Meet our Kendal drivers:



Howie Taxiera, Kendal Driver since 2008



Rich Shields, Kendal driver since 2005



Eamon Byrne, Kendal driver since 2015

Scheduling Kendal-provided Transportation:

- Sign up in either of the two notebooks located at the front desk: **Medical Appointments**, or **Shopping and Train Schedule**.
- Please sign up **at least one day before the anticipated appointment or desired shopping trip**.
- The driver will call you to confirm departure time and destination the day before.
- **Please be on time for the scheduled departure from Kendal.**
- **Please be at the appointed pick-up location on time for the return trip to Kendal.**
- When your medical appointment is finished and you are ready to leave the building, please call the front desk (914-922-1000) to let the receptionist know you are ready for pickup.

Other Available Transportation:

- **Metro North Trains** – Some residents regularly take the Metro North Hudson Line train to New York City for business and social purposes. The Kendal van takes residents to a morning or afternoon train and meets an afternoon train in Tarrytown whenever possible.

Sign up in the **Shopping and Train Schedule** notebook at the front desk to arrange your van trip the day before.

On the day of the trip, please confirm by phone to the reception desk (914-922-1000) the train on which you will be returning to Tarrytown. Last Kendal van pick-up is 4:30 PM. Cabs are available at the train station if needed.



Tarrytown Metro North Station, Hudson Division

Senior tickets currently cost \$7:00 per ride, except on trains arriving in NYC before 10 AM, which currently cost \$14.00. Trains run frequently to/from Grand Central. Schedules are available at the front desk.

Visit the Metro North Website showing train times. The Metro North station in Tarrytown sells both train tickets and Metro cards.



Metro cards can be used on NYC buses and subways as well as on the Westchester bus system. Persons 65 and over or those with a qualifying disability can obtain a reduced fare metro card. **Call (718) 330-1234 for Metro Card information.**

- **Local Buses**

Some residents use the Westchester bus system. The **#13 Bee-Line** buses run back and forth between Ossining, Phelps Hospital, Tarrytown train station, White Plains, and Port Chester Train Station. They accept MetroCards or exact change for the fare, which currently is **\$1.35 for senior citizens.**

- **Bee-Line ParaTransit**

For persons with disabilities, Westchester County provides **Bee-Line ParaTransit**, for which reservations must be made in advance. The current fare is **\$5.00 each way**, exact change. Service is limited to Westchester County. **For more information, call 914-995-7272.** For assistance filling out the necessary forms, contact Pattie Munson, Resident Care Director, Ext. 1032.

- **Taxis and Car Services:**

Taxis are always available at the Tarrytown train station and can be called if residents need to be picked up at Kendal or somewhere else. Car services take residents to Westchester, LaGuardia, JFK, and Newark airports, and other places including New York City, by appointment. Here are some transportation providers:

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| ✓ All County Car & Limo (Marco Araujo) | 914-631-2277 |
| ✓ Hollow Transportation (Mike Briante) | 914-564-2476 |
| ✓ National Taxi/Car Service | 914-631-7770 |
| ✓ Riverside Cabs | 914-591-2227 |
| ✓ Sleepy Hollow Car Service | 914-631-0330 |
| ✓ Tarrytown Cab Co., Inc. | 914-333-0888 |
| ✓ United Taxi &Limo | 914-631-2920 |

Note: Cab and limo prices are set by the individual providers.

KoH Resident Transportation Advisory Committee
Chair: Ed Hanin

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Sources of Information: KoH Residents Website; Community Handbook; Spotlight